

Transit Link

a service of the Metropolitan Council

Transit Link is alternative public transportation option for people throughout the region to get to work, medical appointments or enjoy recreational activities. It is public transportation for areas where regular route transit service is less frequent or not available. Anyone traveling within the service area can use Transit Link by making reservations in advance.

Hours

Transit Link service is available from 6 a.m. to 7 p.m., Monday through Friday. Contact Transit Link at [952-496-8341 \(EXT 1\)](tel:952-496-8341) for more information.

Reservations and Rides

To schedule a ride, call Transit Link at [952-496-8341 \(EXT 1\)](tel:952-496-8341) on weekdays between 7 a.m. and 3:30 p.m. You will be asked a number of questions, including:

- Trip date
- Requested ride time or appointment time
- Pick-up address
- Destination address

All ride requests are subject to availability – they are not guaranteed. Rides may be reserved up to five business days in advance of the trip. Reservations are taken from 7 a.m. to 3:30 p.m. Monday through Friday.

Canceling a ride

Customers who need to cancel a scheduled ride should call Transit Link as soon as possible to cancel, **but no later than one hour prior to the scheduled ride.**

Fares

Fares for Transit Link trips are **\$4.50** per one-way trip during peak hours (6 to 9 a.m. and 3 to 6:30 p.m.) and **\$3.50** per one-way trip from 9 a.m. to 3p.m. Trips longer than 15 miles will be subject to a 75-cent surcharge.

Passengers may pay fares with a Go-To Card with stored value or by paying cash. Drivers are not allowed to make change for cash-paying customers. Go-To Cards can be purchased online. Visit metrotransit.org/go-to-card for information.

Pickups

Transit Link drivers will arrive within 30 minutes of the scheduled pickup time. For example, if the scheduled pickup time is 1 p.m., the vehicle will arrive between 1 p.m. and 1:30 p.m., and will be considered “on time” within that timeframe. Passengers are allowed three minutes to board the bus once it arrives.

Special Circumstances

All Transit Link vehicles are equipped with lifts. Customers needing assistance with a mobility device or any other type of specialized assistance must bring a personal care attendant. When scheduling a ride customers should let the reservationist know that a care attendant will also be riding.

Program information changes periodically. Refer to the Transit Link web site at www.transitlinktc.org for the most recent updates.



Mondays

Schedule effective date: 10/21/2024

885 Airport Rd Waconia Trails Edge Apts	325 Spruce St S Waconia Spruce Apt	200 S Olive St Waconia Crossings Apts	100 W. 3rd St Waconia Evergreen Apts	433 W 5th St Waconia Westview Apts	500 Cherry St Waconia New Perspectives	594 Cherry St Waconia Auburn Ct Apts	Lakeview Clinic 424 State Hwy 5 West Waconia	Ridgeview Hospital -Near Canopy- 500 South Maple St, Waconia	Mackenthuns -West Door- 851 Market Place Dr, Waconia	Dollar Tree 10730 West 10th St Waconia	Aldi's 10620 10th St Waconia	Target -West Door- 875 Main St, Waconia
9:30**	9:37*	9:42**	9:46**	9:50**	9:54**	9:58**	10:02*	10:06*	10:12*	10:16*	10:20*	10:28*
10:45**	10:52**	10:57**	11:01**	11:05**	11:09**	11:13**	11:17	11:21	11:27	11:31	11:35	11:45
11:49*	11:54*	12:01*	12:05*	12:09*	12:13*	12:17*	12:21**	12:25**	12:31**	12:35**	12:39**	12:49**
12:53*	1:00*	1:05*	1:09*	1:13*	1:17*	1:21*						

*** DROPOFF ONLY**

**** PICKUP ONLY**

NOTES:

FARE: \$1.00 Per Person Each Way. Drivers do not make change.

Be ready- Buses do not wait for passengers.

Drivers do not assist with bags.

Call 952-496-8341 X 1 Transit Link if you miss your last bus.

Call 952-496-8341 X 1 for any questions about the circulator or the Expanded Evening and weekend services([Coming Soon](#))

1.) No reservation needed- be ready at 1 of the designated bus stops. Check Times

2.) Service will be weekly, same day of week, same time, same places

3.) 2 chances to go to destinations on the bus- about an hour apart

4.) You can go to any location listed on the route- you decide

5.) Cost is only \$1.00 each way- cash or Go-To Card

6.) Bus driver does NOT help with bags/packages

7.) Be ready at designated bus stop to get back on the bus- according to the schedule

8.) All vehicles are equipped with lifts.

9.) To use this service, you **MUST** be at the designated bus stop at the designated time,

10.) Bus has capacity of 12 ambulatory- so please use both pick up times



SmartLink

LINKING PEOPLE TO TRANSPORTATION

Agency	Contact Number	Populations Served		Level of Service	Weekend Service	Ramp/Lift Access	Hours	Service Area	Fare
Lyft/Uber	Lyft.com Uber.com	All		Curb to Curb	Yes	No		Varies	Varies
Metro Mobility	651-602-1111 metromobility.com	Certified Individuals		Door thru Door	Yes	Yes	6a - 5p	limited see website	\$3.50-\$5.25
Metro Transit	612-373-3333 Metrotransit.org	All		Bus Stop to Bus Stop	Yes	Yes		Metro	\$1.00-\$3.25
SouthWest Transit	952-949-2287 swtransit.org	All		Bus Stop to Bus Stop	Yes	Yes		Carver, Chaska, Chanhassen, Eden Prairie.	\$1.00-\$3.25
SouthWest Prime	952-949-2287 swtransit.org/sw-prime	All		Curb to Bus Station	Yes	Yes	M-F 6:30-6p; Sat 8a-6p	Carver, Chaska, Chanhassen, Eden Prairie.	\$5.00
Trailblazer Transit	www.trailblazertransit.com 320-864-1000	All		Curb to Curb	No	Yes		Sibley, McLeod, Wright Counties	\$2.00-\$8.00
TransitLink	952-496-8341 Option#1	All		Curb to Curb	Yes	Yes	M- F 6:00a - 7pm	Scott & Carver Counties	\$3.50-\$5.25
Water's Edge Transportation	Option 2 Mobility Management 952-442-7022	Non-Emergency Medical		Door thru Door	Yes	Yes	5 days a week 7a-5p	Scott/Carver	Varies
WeCab	1-884-743-3932 or WeCab.org	All		Door to Door	No	No	9a -1p	Carver County	Donations

Please join us to learn more about these new services.

EXPANDED BUS SERVICE ALERT

**Scott County/Carver County is proud to announce
expanded transportation services**

Expanded Transit Link Bus Service Hours:

Weekends(Saturday & Sunday) 7:30AM-4:30PM

Weekday Evenings till 9:00PM

Reservations number: 952-496-8341 Ext. 1

Reservation hours: 7:00AM-3:30PM (M-F)

Reservations accepted up to 7 days in advance

All buses are lift equipped

Service provided by Transit Link buses

Also Fixed route Circulators in

Waconia

Begins Mid October

More to come on this!!

**How would paying \$1.00 each way to go shopping
sound to you?**

Sample Route will be handed out at meeting

Differences in Fixed route vs. Dial-A-Ride

With Fixed route:

- 1.) No need to make a reservation- just be ready at 1 of the designated bus stops. Consult schedule for times.
- 2.) Service will be weekly, same day of week, same time, same places
- 3.) 2 chances to go to destinations on the bus- about an hour apart
- 4.) You can go to any location listed on the route- you decide
- 5.) Cost is only \$1.00 each way- cash or Go-To Card
- 6.) Bus driver does NOT help with bags/packages
- 7.) Be ready at designated bus stop to get back on the bus- according to the bus schedule
- 8.) All vehicles are equipped with lifts.
- 9.) To use this service, you MUST be at the designated bus stop at the designated time, driver does not track passengers
- 10.) Bus has capacity of 14 passengers- please use both pick up times

Proposed Waconia Locations

Lakeview Clinic
Ridgeview Hos
Mackenthuns
Dollar tree
Aldi
Target

Contact 952-496-8341 X 2 for questions